

# **IT** Capabilities

Solutions Designed for Your Mission



## **Company Overview**

**Bestica** was founded in 2005 as an IT service provider, and since then we have expanded our capabilities to include DoD Medical Support Services, SharePoint Subject Matter Experts, Program Analysts, Administrative Personnel, and Application Development. Our company is a *Small Disadvantaged Business (SDB)*. Bestica currently has over 15 years of experience working with the US Government, the State of Texas, and Fortune 500 companies by successfully creating and delivering customized service experiences to government and commercial agencies throughout the U.S.

Our hallmarks are outstanding performance and pricing which is fair and equitable to the Government while properly compensating our contract employees to optimize recruitment and retention.

Bestica maintains the following certifications: ISO 9001, ISO 14001, ISO 20000-1:2018, and ISO 27001:2018.

Currently appraised at level 3 of the CMMI Institute's Capability Maturity Model Integration. What does this mean? **We maintain high standards.** 

Our organization's processes are well characterized and understood and are described in standards, procedures, tools, and methods. We maintain an Active **Top-Secret Facility Clearance** in support of our Government customers.

#### NAICS Information Technology

541511 Custom Computer Programming Services 541512 Computer System Design Services Computer Facilities Management Services 541513 541519 Other Computer-Related Services 541611 Administrative Mgmt. & General Mgmt. Consulting 541618 Other Management Consulting Services 541690 Other Scientific and Technical Consulting Services All Other Professional, Scientific & Technical 541990 Services 561110 Office Administrative Services

## 561320 Temporary Help Services

## FEDERAL CERTIFICATIONS:

• Certified Small Business

## **BUSINESS REGISTRATION:**

- CAGE: 68W76
- UEI: GBYKX95WSG51
- DUNS: 002003375
- ISO 9001:2015 ISO 20000:2011 -
- ISO 27001:2013 Microsoft Silver Partner

System for Award Management (SAM)
 Registration Current

## CMMISVC / 3 PH

CLEARANCE: TOP SECRET FACILITY

## CONTRACT VEHICLES:

- GSA STARS III 8(a)
- GSA MAS
- GSA HCaTS 8(a)
- SeaPort-e, SeaPort NxG
- FAA eFAST
  711 HPW

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Inc. Magazine: Among the nation's 5000 fastest growing companies - 2018, 2019

Minority Enterprise Development Week (MED Week): Best Minority Technology Firm

## **Selected IT Projects**

Information Management/Information Technology, Telecommunications, and Video Teleconferencing Support

Perform services to assist with planning, deploying, and maintaining IT to enable MEDCOM personnel

to operate from various locations. The Information Management/ Information Technology (IM/IT) services include the following: system administration of windows based enterprise servers, facilitating the interoperability of unique applications with other applications, administration of operating systems software; windows based enterprise and standard editions, database administration, active directory administrative functions, control and access of data storage, space allocation, VTC facilitation support, and moves, adds and changes for telephones.

## **Electronic Document & Records Management**

Bestica provides support and maintenance for all capabilities under the Collaboration portfolio, including the Defense Contract Management Agency (DCMA) enterprise-wide web-based application environment known as DCMA 360, Task Management Tool (TMT), and Electronic Document Records Management System (eDRMS). Bestica coordinates, communicates, and prioritizes day-to-day operations with the Program Manager and other DCMA staff to enable the effective sustainment, maintenance, testing, and training of software and related products. Bestica also collaborates and coordinates efforts with DCMA Government personnel and other supporting DCMA contractors in order to complete assigned tasks.

## Web & Supply Chain Services

Perform application programming and the expertise to design, develop, modify, upgrade, test, troubleshoot, implement, and sustain, as required. We document and control all code changes using Government-supplied software. S3 – Perform application programming and the expertise to design, develop, modify, upgrade, test, troubleshoot, and implement.

## **Financial Management Systems**

Support Web maintenance, development, and hosting for a budgeting application. FMIS – Provide software engineering support to develop, modernize, sustain, integrate, and maintain current and future development requirements for intranet and mobile applications.

## **Information Operations**

Provide project support in Information Warfare (IW), Information Operations (IO), Computer Network Operations (CNO), Tactical Cryptologic System initiatives, and Maritime & Service Cryptologic Architecture development.

## **Program Administration**

Provide administrative program management support by compiling annual training requirements, after-action reports, end-of-training surveys, tracking invoices; monitoring local program execution with subordinate level program managers, provide analytical assistance for program process review, maintain databases, and coordinate/provide admin support for the U.S. Army's Chaplain-led Strong Bonds Instructor Certification Training designed to strengthen the Army Family.

## **Government Clients**

- · Department of the Army
- Department of the Air Force
- Department of the Navy, Naval Information
- Operations Command (NIOC)
- Defense Health Agency
- Defense Contract Management Agency,
- eDRMS enterprise-wide web-based application
- Defense Institute for Medical Operations,
- Global Health Program Support
- National Guard Bureau, Army National Guard
- Centers for Disease and Control Prevention (CDC)



## **Commercial Clients**

- Accenture Federal Services
- Amazon
- AOL
- Bloomberg
- Bank of America
- Capital Group
- Calibre Systems
- LiquidNet
- Marathon Petroleum
- Samsung
- USAA

## **County Clients**

• Williamson County, Austin, TX – Covid-19 Project